

Acero Tubular Steel - Damage Claim Process

Product Information:

Acero's Tubular Steel, available in 14 Gauge and 12 Gauge steel tubing, is designed to meet your construction needs with precision and quality.

Damage Claim Procedure:

In the event of damage upon delivery, it is crucial to report any observed damage at the point of unloading. All damage claims related to Acero's Tubular Steel should be made immediately upon receipt.

Contacting Acero for Damage Assessment:

If damage is observed upon unloading, promptly notify Acero Building Components. Our team will need to assess the reported damage to the Tubular Steel before any further action can be taken.

Acero's Assessment Process:

Upon notification of damage, Acero will proceed to assess the reported damage to the Tubular Steel. Further steps or actions will be communicated by Acero following the assessment.

Customer Support:

Our support team is available to assist with any inquiries related to damage claims or to provide technical assistance. Please contact us immediately for support or information regarding our Tubular Steel product at Customerservice@acero.industries.