

Acero – Garage Roll Up Doors (Standard Manual & Chain Hoist Driven Styles)

Product Warranty Coverage:

We are committed to ensuring the quality and reliability of our garage roll-up door. This product is protected by a comprehensive warranty to provide peace of mind to our valued customers.

Warranty Period:

Our warranty covers the garage roll-up door for a period of 1 year from the date of purchase. This warranty specifically addresses mechanical defects that may arise during this period.

Coverage Details:

The warranty ensures protection against any mechanical defects that may impact the functionality of the garage roll-up door. This includes issues related to manufacturing, workmanship, or materials used in the construction of the door.

Exclusions:

Please note that the warranty does not cover damages resulting from improper installation, misuse, unauthorized repairs, natural disasters, or alterations made to the product by unauthorized personnel. Additionally, damage caused by accidents or normal wear and tear is not included in the warranty coverage.

Making a Warranty Claim:

In the event of a potential mechanical defect covered by the warranty, customers are required to promptly contact our customer service department. Our team will guide you through the process of filing a warranty claim and assist in resolving the issue effectively.

Customer Support:

Our dedicated customer support team is available to address any queries related to the warranty and product inquiries. Please reach out to us for any assistance or information regarding the warranty for your garage roll-up door at our customer service email, Customerservice@acero.industries.

Limitation of Liability:

Our liability under this warranty is strictly limited to the replacement of the product. We are not liable for any incidental or consequential damages resulting from the use or inability to use this product.

Note:

This warranty is applicable only to the original purchaser of the garage roll-up door and is non-transferable. Doors approved for replacement are to be exchanged at the manufacturing facility as installation is not included with our products.

Thank you for choosing Acero. We are dedicated to ensuring your satisfaction and providing high-quality service. For any warranty-related inquiries or to report a potential defect, please contact our customer service department at Customerservice@acero.industries.